

Our PLACE IN THE WORLD

AUSSIE AIRLINES
EXPANSION

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TERMINAL REVAMP

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CHC AIRPORT'S
DOUBLE AWARDS
WIN

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Christchurch
SOARS

A summer boost for
international flights

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WELCOME

FROM OUR CHAIR & CHIEF EXECUTIVE

Haere mai and welcome to the Christchurch International Airport 2024 Annual Review.

At the core of our success is our greatest asset—our people. Their commitment and enthusiasm keep us moving forward, helping us champion Ōtautahi Christchurch and Aotearoa New Zealand, both today and for the future.

As we enter the third year of our Horizons 2030 strategy, we're proud to share the progress we've made toward our goals. The last three years have been tough for the aviation industry, but our long-term focus as an intergenerational organisation has allowed us to navigate both immediate and future challenges.

The results of our forward-thinking decisions are reflected in our strong performance over the 2024 financial year, which is outlined in our recently published Annual Report. Our vision and purpose are clear, and we are united in our efforts, from the board to management and our dedicated workforce.

With our strategy backed by an awesome team, we have a clear understanding of where our opportunities and risks lie, ensuring we continue to deliver value to all our stakeholders and provide the best passenger experience in New Zealand.

We hope you enjoy reading this review and share our pride in the progress we've achieved together.



Justin Watson
Chief Executive



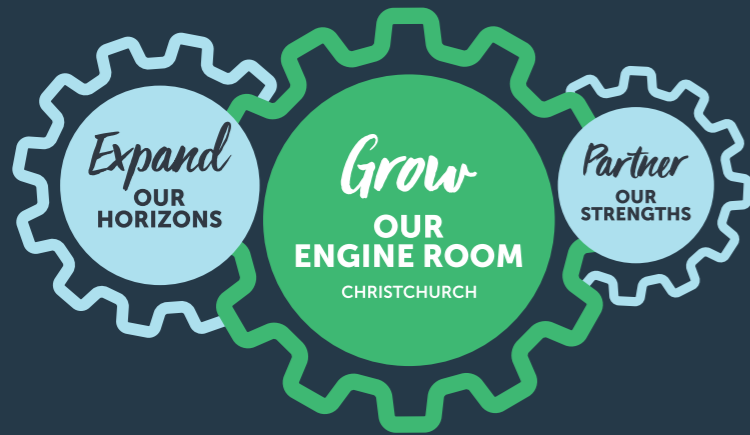
Sarah Ottrey
Chair



“
The commitment and enthusiasm of our people keeps us moving forward helping us champion Ōtautahi Christchurch.
”

HORIZONS 2030 | GROW, EXPAND, PARTNER

Strategic PRIORITIES



Activation FRAMEWORK



Our VALUES



CHAMPIONING TE WAIPOUNAMU
The South Island and Aotearoa
NEW ZEALAND FOR TODAY AND TOMORROW



OUR high five ACHIEVEMENTS IN 2024



1



ECONOMIC CONTRIBUTION

Boosting Ōtautahi Christchurch and Te Waipounamu the South Island's economy by bringing back international airlines and launching new routes like United's direct service from San Francisco.



PASSENGER EXPERIENCE

Major upgrade launched including new food outlets, better layouts, and enhanced amenities for travellers.



2



IACHC

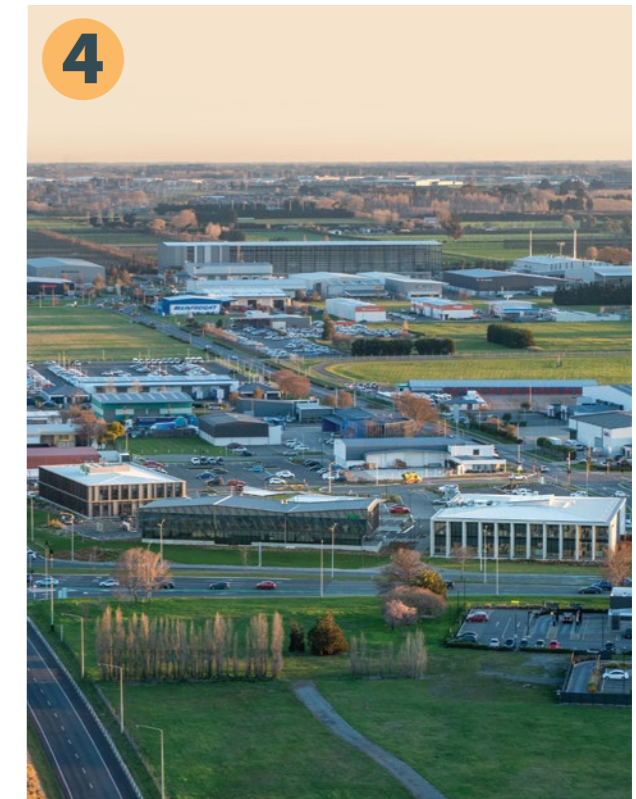


3



FINANCIAL PERFORMANCE

Growing underlying earnings in FY24, with a \$ 41.8 million underlying surplus after tax, delivering a \$ 37.6 million declared annual dividend.



4



PROPERTY DEVELOPMENT

Growing our property portfolio with a focus on freight and e-commerce, diversifying revenue and building resilience.



SUSTAINABILITY

Achieving ACI Level 5 accreditation and leading in decarbonisation with projects like the Kōwhai Park solar development.



5

The Numbers

91,460

Total aircraft movements

Up 2% on FY23 includes all movement types i.e. freight

66,195

Total passenger aircraft movements

Up 6% on FY23

\$
233.1
MILLION

Total operating revenue
Up 15% on FY23 (\$203.1m)

\$
41.8
MILLION

Underlying operating profit after tax
Up 37% on FY23

\$
37.6
MILLION

Total declared annual dividend
Up \$10 million on FY23

\$
2.36
BILLION

Assets



6.25M ↑ UP 10% ON FY24
TOTAL PASSENGERS



4.85M ↑ UP 5% ON FY24
DOMESTIC PAX



1.4M ↑ UP 33% ON FY24
INTERNATIONAL PAX





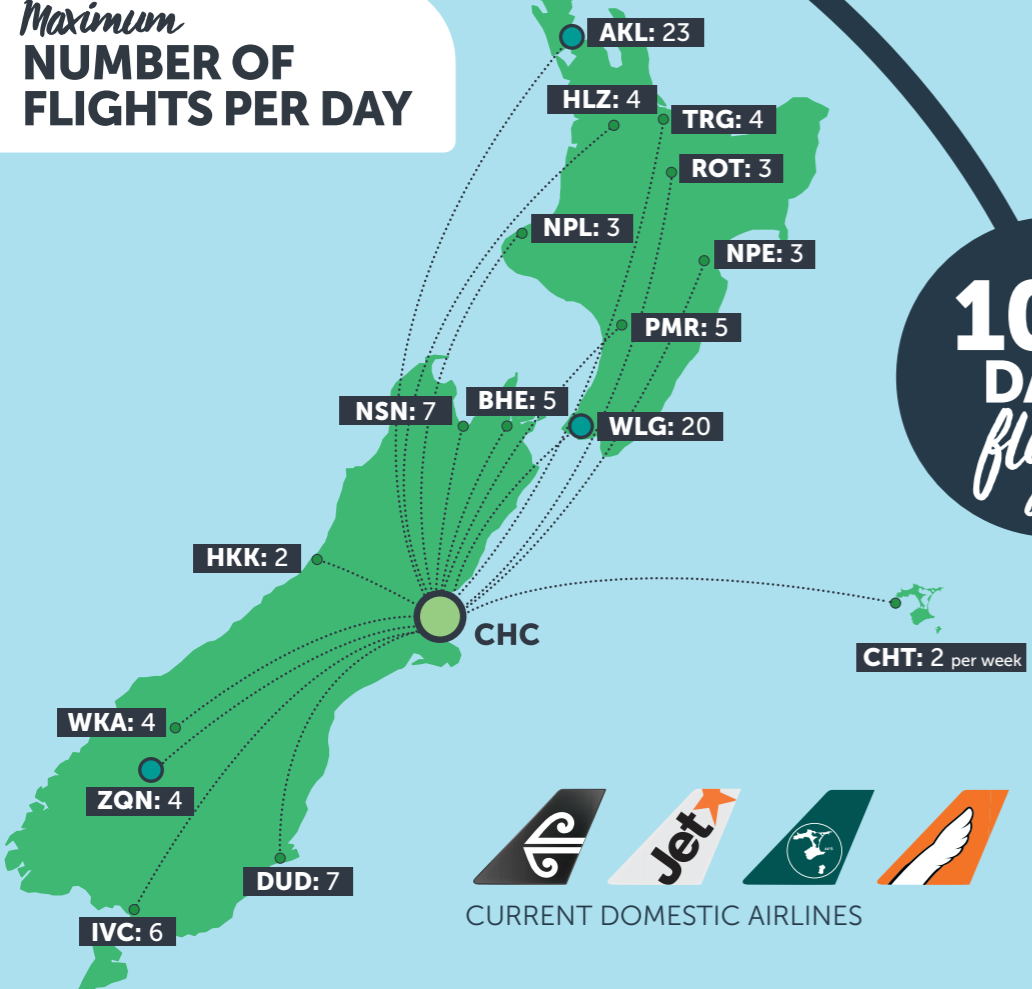
CURRENT INTERNATIONAL AIRLINES

NUMBER OF WEEKLY Services

*Seasonal Services ^ From April 2025



Maximum NUMBER OF FLIGHTS PER DAY



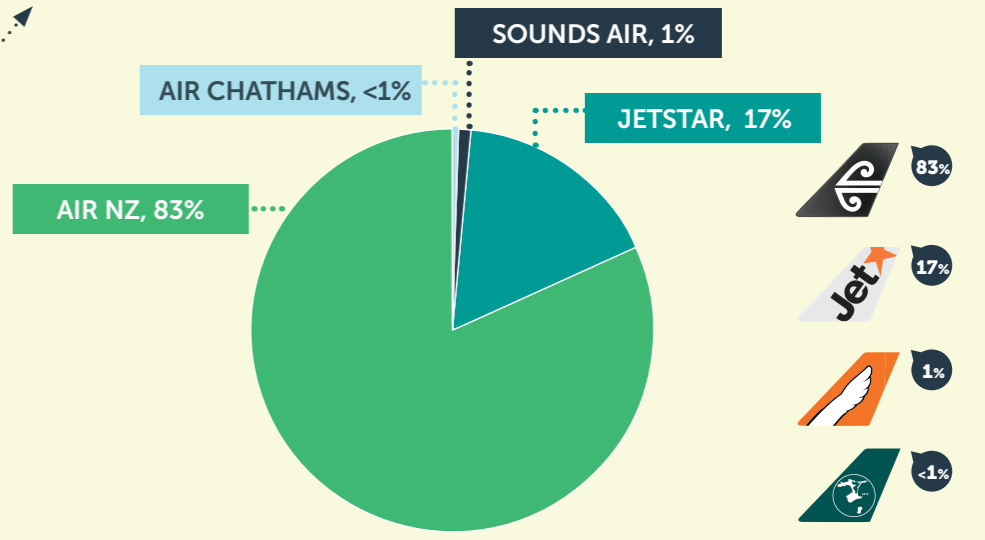
100+
DAILY
flights



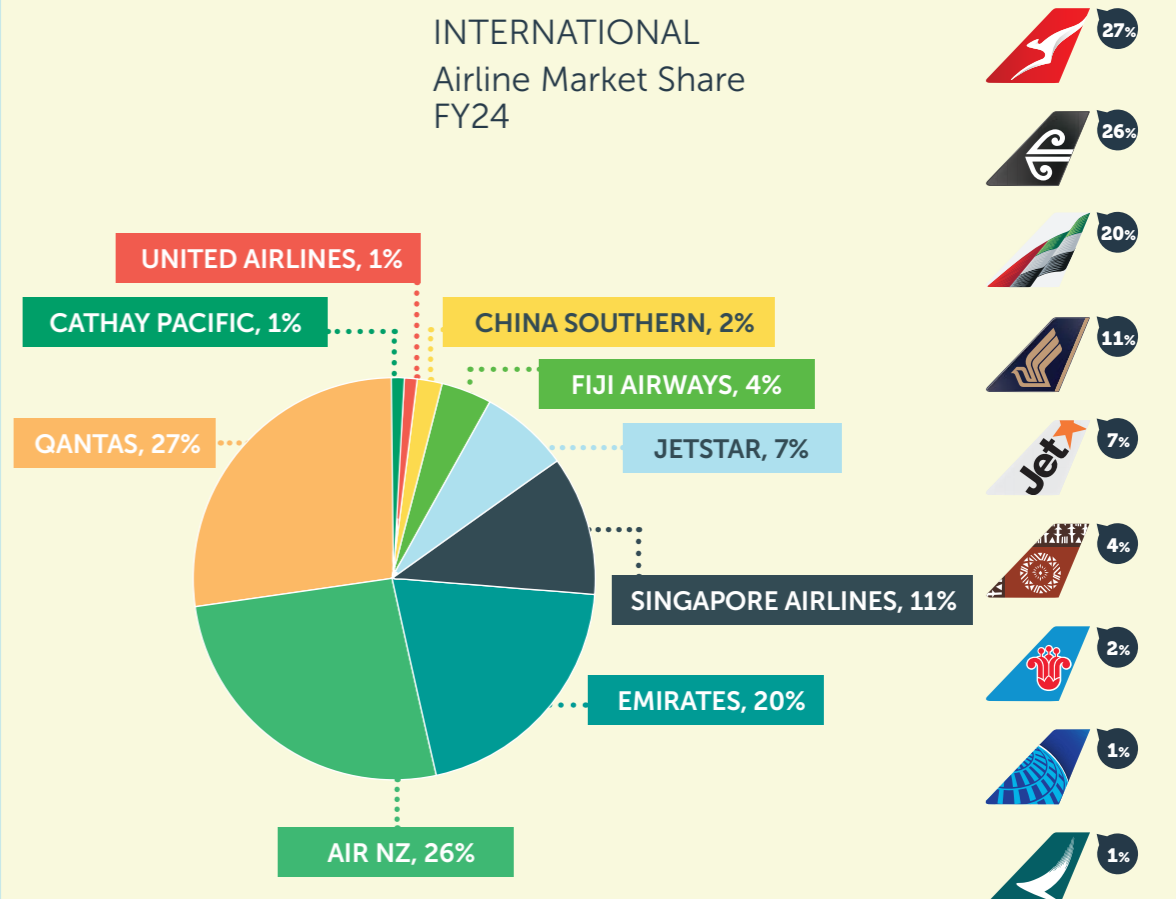
CURRENT DOMESTIC AIRLINES

AIRLINE Marketshare

DOMESTIC
Airline Market Share
FY24



INTERNATIONAL
Airline Market Share
FY24



**Percentages rounded up

Aussie AIRLINE EXPANSION

Qantas and Jetstar double down across the ditch

It's great to see airline traffic steadily climbing back towards pre-pandemic levels, and we're working closely with our airline partners to keep that momentum going.

We're especially excited about what's on the near horizon with **Qantas** and its budget-friendly partner, **Jetstar**, who are both ramping up their schedules. Qantas has been connecting Christchurch to the world for nearly six decades, and Jetstar has been a big part of our travel scene for almost 20 years.

Qantas steps up for the South Island

As the gateway to the South Island, our airport plays a key role in connecting traffic for Qantas through its Sydney hub. With **Te Waipounamu's** growing popularity and Christchurch becoming more of a business hub and tourist hotspot, Qantas is expanding its services even further.

Starting in November 2024, they'll increase their daily flights from **Sydney, Brisbane, and Melbourne** to Christchurch, showing their confidence in the South Island market.

“As we see air traffic climb back to pre-pandemic levels, the added flights from Qantas and Jetstar show *strong confidence* in our region's potential.”

Briar Nash, Partnership Manager Trade Development & Aeronautical

Diving into adventure: Jetstar's new Cairns connection

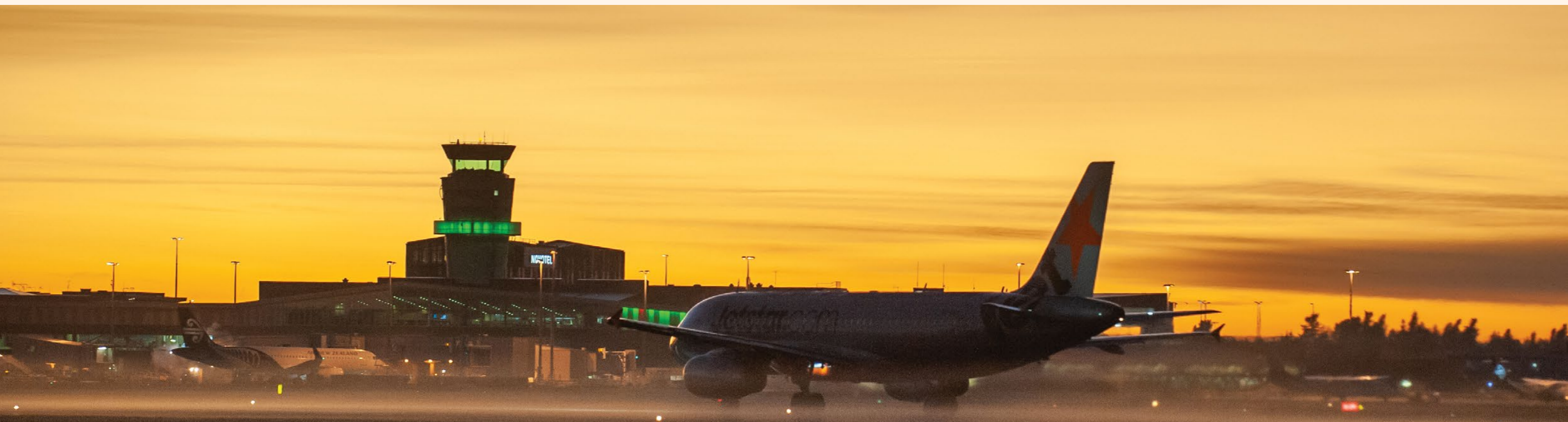
Jetstar is also stepping up, with new flights to **Cairns** from April 1, 2025 and more services to Melbourne, the Gold Coast, and Auckland starting in late 2024. These new routes and extra flights give travellers more options and boost connectivity to and from the South Island.

Qantas will offer up to seven services daily, including their five-times-per-week freighter service. Their partnership with Emirates adds even more connections, ensuring more flights to Sydney and beyond.

This surge in flights is a big win for South Island businesses, making it easier and faster to move goods and welcome more tourists.

And the cherry on top? Jetstar's new route to Cairns opens up amazing opportunities for divers. Cairns is the gateway to the **Great Barrier Reef**, one of the world's top diving spots.

Imagine taking off from Christchurch in the morning and exploring vibrant coral reefs that same afternoon—a diver's dream come true.





“*Military aviation* is tough. Schedules change, plans shift, and we’re doing things on the fly – literally. The team at Christchurch Airport just rolled with it. Everyone mucked in together and did what needed to be done.

RNZAF Flight Lieutenant Josh Ahdar

”



Giving Wings TO THE SOUTH ISLAND ECONOMY

Christchurch Airport played a pivotal role in supporting the Warbirds over Wānaka airshow’s success

The **Warbirds over Wānaka International Airshow** soared to new heights this year, with Christchurch Airport playing a key role behind the scenes. It felt like Christchurch had its own mini airshow in the lead-up, with our team ensuring everything ran smoothly. This support showcased our ability to back events that boost the South Island’s economy.

Partnering with multinational air forces

We worked closely with **the Royal New Zealand Air Force (RNZAF), United States Air Force (USAF), and Royal Australian Air Force (RAAF)** to bring more than a dozen warbirds to the show, delighting the crowds.

RNZAF Flight Lieutenant **Josh Ahdar** emphasised our strategic location as the closest major airport to the event. He highlighted the strong community of government, military, and commercial agencies that make Christchurch the ideal base for such aircraft. “It’s not just about parking space and fuelling facilities,” he said.

Our **Antarctic and Romeo aprons** hosted some real showstoppers, including the USAF’s **F-16 jets**, a massive **C-17 Globemaster III**, and the RAAF’s **C-27J Spartan**, among others.

Mike Weir, our Apron and Wildlife Manager, described the sight as unforgettable. “Thousands of people came to the airport to view and photograph

the aircraft through the fences. It’s not every day we see machines like that in the city,” he said.

Logistics the key to success

Managing the logistics of this operation was no small task. “From extra security to figuring out where each aircraft could park and ensuring they were connected to the right teams, there was a lot to coordinate.”

Our Chief Executive **Justin Watson** said, “We’re the only airport in the South Island with the runway, topography, and facilities to accommodate these aircraft, and it was fantastic to see everyone come together to ensure the show was a success.”

Economic impact of the airshow

The airshow’s economic impact was significant, with organisers reporting over \$40 million generated for the regional economy during the three-day event. With a 98% satisfaction rating from 64,800 attendees, this year’s Warbirds was the best yet. Plans are already in motion to make the 2026 show even more spectacular.

“We’re excited to see what’s next,” Justin added. “We’ll be there to support it, as part of our commitment to championing the South Island, its communities, and the economy.”





“

Our job is to *make Christchurch irresistible* to airlines. We dive deep into data to ensure our pitch is rock solid.

Jess Cribbens, Airline Development Manager

”

Winning THE AIR WARS

Meet the team bringing the world to Christchurch Airport



At the airport, our dedicated aeronautical development team works tirelessly to convince airlines to choose Christchurch over other destinations.

Affectionately known as 'Aero,' this small but mighty team plays a crucial role in bringing more flights to our city. We asked Jess Cribbens, the Airline Development Manager, a few questions.

What does your team at Aero Development do to attract airlines to Christchurch Airport?

Our job is to make Christchurch irresistible to airlines. Airlines decide where they want to fly, but they need a great airport to operate from and a guarantee that their planes will be full enough to offer the returns they need, and that's where we come in. We're in tough competition with airports around the globe. We dive deep into data to ensure our pitch is rock solid.

How do you come up with strategies to bring airlines here?

We partner with airlines strong in key markets. Singapore Airlines brings European tourists, Emirates connects us to the Middle East, and Cathay Pacific and China Southern focus on China. United Airlines links us with the U.S. By working closely with Air New Zealand's partners, we make it easier for airlines to fly here, supporting both outbound Kiwi travellers and inbound visitors connecting to domestic services across New Zealand.

What do you consider when proposing a new route to an airline?

We base our pitches on solid data and experience. We figure out how often flights should run, what size aircraft to use, what markets they should connect with, and the best times to fly. Then we work with our airline partners to support them in their decision-making and fine-tune the details.

How do you make sure a new airline service succeeds at Christchurch Airport?

We involve local partners to help promote the new service. Interestingly, getting an airline to agree to fly here is often the easy part; the real challenge is selling enough tickets and meeting financial goals. Our goal is to make it as easy as possible for airlines to do business at Christchurch Airport.



Freight EXPANSION TO DELIVER BIG

Our airport expands its freight capacity to meet growing South Island trade

The expansion of our freight apron is a big part of our 2040 Master Plan, which is all about future-proofing the airport to keep up with the growing needs of South Island communities and businesses.

With this upgrade, we're going to have space for eight Code C aircraft (think A320s) or four Code E aircraft (like 767s) or a mix of both. The current apron only fits three, so this is a massive boost!

From tarmac to trade connecting Christchurch to the world

Why are we doing this? Well, the airport plays a huge role in keeping Christchurch connected to the world, especially when it comes to logistics and trade. Christchurch's ports and airport are crucial for exports, according to the most recent statistics the region ships out goods worth **NZD 9.3 billion** each year, that's 15% of New Zealand's total exports!

The demand for airfreight has shot through the roof, driven by Kiwis buying more online and South Island producers micro-exporting their high-quality, perishable foods, like super fresh seafood, that fetch top dollar when they reach markets fast.

Dakota Park sets the standard for freight

But it's not just about airside facilities—we've also created a dedicated freight precinct within **Dakota Park**, offering 40 hectares of land for developing new facilities, many with direct access to the expanded apron.

We've just sealed a deal with **DHL** to build a new 7,000sqm facility, adding to over 25,000sqm of space already developed right next to the apron.

In short, this project means we're all set to meet the South Island's airfreight needs for years to come. That's a big win for our economy and ensures that South Islanders can get their hands on vital goods quickly!

“
The expansion of Christchurch Airport's freight apron is a timely investment in Ōtautahi Christchurch's future as an *economic powerhouse*.
”

Martin Cudd, GM of Innovation & Business Growth at ChristchurchNZ



San FRAN-TASTIC

Connecting Christchurch directly to the USA
and beyond



“

United's new service
boosts both tourism
and trade for our
community.

Ali Adams, ChristchurchNZ's Chief
Executive

”

In a milestone development, United Airlines launched its inaugural direct service from San Francisco last summer, operating three times a week with the Boeing 787-8 Dreamliner.

This service, part of the Air New Zealand/United joint venture, marks the first time an American airline has flown directly between the South Island and the United States.

The United service is strategically timed to cater to three Christchurch market peaks. Firstly, it targets the peak tourist season when American travellers flock to the South Island, providing a huge boost to the local tourism industry. The direct flight offers a convenient option for Americans eager to explore the South Island without the air hop from Auckland or a long drive and ferry crossing.

Opening the skies to Antarctic operations

Secondly, it supports the logistical needs of approximately 3,000 scientists and technicians travelling to the South Pole for the US Antarctic Programme. Christchurch serves as a key gateway to the ice for these personnel, reinforcing its critical role in Antarctic operations.

Fuelling trade with fresh exports to the US

Thirdly, the flight's cargo capacity supports the export of kiwi fruit, fish, meat, and other fresh goods to US markets, meeting the high demand from New Zealand exporters. This not only bolsters the local economy but also strengthens trade relations between the two countries.

The belly space on these flights is heavily subscribed by exporters fulfilling contracts with US wholesalers, highlighting the economic significance of this route.

This all-round approach by United Airlines, targeting several attractive markets, has given the airline the confidence to continue the service through the summer of 2024/25—great for business and boosting tourism.





“
With more airline flights to Christchurch there was more space going out. Freight this year was good and it came down in price a wee bit.
”

Chris Toms of The Big Cherry Orchard, Otago

Sweet SUCCESS

Doubling cherry exports with our Air Freight hub

In our summer months, New Zealand growers focus on exporting our summer fruit—cherries, peaches, apricots, as well as nectarines and plums.

“Fast, reliable air freight capacity is crucial to preserving the quality of our fresh produce and ensuring top prices in international markets for our region’s exporters.” Says Leeann Watson, Chief Executive Business Canterbury

To preserve the quality and for growers to secure the best possible price for their fruit, fast, reliable, and regular air freight carriage is vital to those cherry-consuming markets.

How air freight fuels freshness

For our summer season 23/24, Christchurch Airport handled almost 500 tonnes of Otago cherries destined mostly for Asian markets.

Our cherries are plump and rosy red—a colour that appeals to Chinese, Taiwanese, and Vietnamese consumers in particular, who account for 75% of our cherry business.

Cathay Pacific scheduled their larger **Airbus A350-1000** into Christchurch Airport to accommodate the export rush during their seasonal service in 2023/2024. Our export volumes of cherries have almost doubled since 2020.





“
You can fly to 80% of the world from Christchurch with just one stop.
 ”

Gordon Bevan, General Manager
 Aeronautical Development



Christchurch SOARS

A huge summer of international flights

Last summer was a boom for international tourism in Ōtautahi Christchurch and this one is shaping up to be even bigger.

Several international airlines have already committed to growing the capacity of their summer services into and out of Christchurch Airport.

Meet GB, the man who lives and breathes planes

There are a lot of people in our office who get very excited about planes... top of the list is possibly **Gordon Bevan**. Gordon (aka GB) is our General Manager of Aeronautical Development. He's worked in aeronautical operations all over the world, and he loves it. Ask him what he thinks about the number of airlines that fly to and from Christchurch and he'll give you one word – "phenomenal!"

"This is a city of around 400,000 people. It is rare for a city of that size to enjoy international connectivity. Take Canberra – same size and Australia's capital city, but it has just one international flight – to Fiji."

The small city with global reach

"You can fly to 80% of the world from Christchurch Airport with just one stop, and you can fly anywhere you want to with two stops. I'm not sure Cantabrians really understand how lucky we are."

Why does GB think our city has such phenomenal air connectivity? "Because global brands work in New Zealand and the South Island has huge appeal to international visitors so airlines see value in flying here. That's why we're the smallest city in the world to have a daily A380 flight with **Emirates**."

GB is confident the 24/25 summer is going to be a big one. "**China Southern, Cathay Pacific, and United Airlines** will all be back flying seasonal services to the city and they're growing their capacity. We can't wait to see those planes touch down on our runway again." Both Qantas and Fiji Airways enable Cantabrians to get away all year round – so much so that they too are expanding their year-round operation into CHC.

The deals are waiting

He's encouraging locals to take advantage of the extra services. "The reach of these airlines' global network means you'll be able to snap up some amazing deals. Flying **United** to San Francisco is a great way to get onto London while **Qantas** has excellent connections into places like Vietnam and Bali."

"**China Southern** is China's largest carrier and flies almost everywhere with excellent prices and **Cathay Pacific's** network is equally impressive. Earning those air miles has never been easier or more rewarding when you start local and fly global."



“There’s probably no better place for us to show *manaakitanga* than at the South Island’s gateway.

Anton Matthews, Director of Fush



Terminal REVAMP

Combining Kiwi tradition with awesome cuisine in terminal makeover

We’re well into the first major revamp of our terminal’s food, beverage, and customer experience since it opened in 2013.

The project is bringing in 12 new eateries, upgraded bathrooms, a parent’s room, a remodelled food court, and a large children’s play area—the staged project will see key outlets ready to welcome a busy summer of international visitors, with the final outlets and the playground set for completion in early 2025.

New local flavours, a taste of Kiwi hospitality

Urban Pantry, a new café in the regional departure lounge, is already up and running, offering both sit-down and ‘grab and go’ options. Sushi Platter is one of three new Asian offerings and has opened right next to Hikari and Mama’s Kitchen. Hikari will serve ramen and donburi, and Mama’s Kitchen will offer mouthwatering Korean street food.

We’re putting a strong focus on celebrating local Kiwi flavours. Two standout additions are Fush and Tātou, run by Ōtautahi entrepreneurs Anton and Jess Matthews, and Māia Gooday.

These local foodie legends are not only known for their hospitality but also for championing te reo Māori.

Their culinary and customer service skills bring an authentic Kiwi experience, infused with *manaakitanga*, to our visitors. Anton says, “We’ve recruited an extra 30 kaimahi (staff) who bring a whole new vibe to the Christchurch Airport whānau.”

Global expertise meets local passion

David Cooper, our General Manager of Customer and Commercial, who’s overseeing the project, says local cuisine will take centre stage, ensuring visitors get the best of New Zealand from the moment they arrive.

On top of the local flavour, we’re also bringing in international expertise with SSP, a global leader in airport food and beverage, operating seven outlets in the terminal.

These include Portal, an impressive bar and restaurant; Fern and Co, a new café near aviation security; and Discovered, an all-day café in international arrivals. You’re going to love the mix of local and global options that will cater to all our visitors.

World Top Ten & SOUTHERN HEMISPHERE FIRST

Our airport achieves Level 5 carbon status

We're incredibly proud to be one of the first ten airports worldwide to secure the new Level 5 accreditation in Airport Carbon Accreditation (ACA).

Announced at the UN Climate Change Conference COP28, this recognition puts us on the map as a decarbonisation pioneer and makes us the only airport in the Southern Hemisphere to achieve this status.

The Airports Council International (ACI) introduced Level 5 accreditation to set a global benchmark for airports aiming to reach net-zero carbon.

At a special event during COP28 in December 2023, our airport, along with nine European airports, received Level 5 certification.

These airports include Amsterdam Airport Schiphol, Eindhoven, Rotterdam-The Hague, Beja, Madeira,

Ponta Delgada, Göteborg Landvetter, Malmö, and Toulon-Hyères.

To achieve Level 5, airports must meet strict criteria, including verified carbon footprints, significant emissions reductions, and credible carbon removals. They also need robust Carbon Management and Stakeholder Partnership Plans to reduce emissions across their entire value chain.

Our Chief Executive, Justin Watson, acknowledged that Level 5 represents a huge effort from people across our business, saying, "Christchurch Airport has been working hard at this for years. A dedicated team of people have gone above and beyond to get us here."

This achievement underscores our commitment to sustainability and solidifies our leadership in the global aviation industry's push towards net zero.

TURNING THE SOD
AT KŌWHAI PARK, 2024



“
Level 5 signifies genuine business transformation, and I wholeheartedly congratulate the *trailblazing airports*.
”
Olivier Jankovec, Director General of ACI EUROPE

Partnering FOR SUCCESS

How our Airport, ChristchurchNZ, and Tourism NZ boost regional tourism

Our airport plays a crucial role in attracting international travellers to New Zealand, partnering with **Tourism New Zealand** to showcase Christchurch and the South Island.

Through our involvement in Tourism New Zealand's **Kiwi Link** events, we connect with international travel sellers in key markets like Shanghai, Mumbai, and Kuala Lumpur, ensuring Christchurch is prominently featured among New Zealand's top destinations.

Promoting the South Island as a must-visit destination

Our partnership goes beyond promoting airport connectivity; it's about positioning the entire region as a must-visit destination.

A prime example is the **"New Ski-Land"** campaign, which aimed to attract Australian visitors during the winter season by highlighting the thrill of a South Island winter. We supported this campaign financially and helped produce promotional materials, ensuring Christchurch was showcased as the gateway to this winter wonderland.

Joining forces for a greater impact

We also work closely with **ChristchurchNZ** to promote the city's leisure and business facilities, making Christchurch an irresistible destination.

This collaboration between **CIAL, Tourism New Zealand, and ChristchurchNZ** is a powerful example of how we combine resources and expertise to boost tourism and business, making a significant impact in bringing international visitors and businesses to our region.



“
The collaboration between CIAL, ChristchurchNZ, and Tourism New Zealand shows how strategic partnerships can drive significant growth in tourism.
”

Scott Callaway, General Manager
Trade Development





“
 The Hybrid RAV4
 is a game-changer for our
 operations, keeping us safe
 and also *supporting our
 commitment* to sustainability.
 Fire Chief Peter Moore
 ”



Next-Level **RESPONSE**

Hybrid RAV4 sets the pace for airport safety

Command and control are crucial when managing any incident, big or small. This year, we've elevated our capabilities with the introduction of a Hybrid RAV4 to our fleet, replacing our previous vehicle. This state-of-the-art vehicle is packed with the latest technology, including a suite of communication radios that effortlessly connect with air traffic control, emergency services, and even pilots directly on the flight deck.

Agile, responsive, and multi-functional

The RAV4 plays a key role in our response fleet, allowing emergency commanders to reach any part of the airfield safely and sustainably, ensuring rapid and effective response 24/7. In addition to its role in incident management, it is also used for vital airfield inspections at dawn and dusk, addressing issues without the need for a full fire appliance and crew.

We're excited to have this vehicle in our fleet, as it not only enhances safety but also aligns with our ongoing commitment to sustainability.



“

People don't always get how *crucial new air connections* are for businesses like ours. Easy access to international markets means we can charge premium prices for our fresh products and protect our business from market downturns

Akaroa Salmon Sales and Marketing Manager Nik Mavromatis

”



.....
Salmon
TAKES A LEAP

Christchurch
to San Francisco flights
fuel freshness



Exciting things have been happening since last December when Christchurch became the first South Island city to welcome a direct flight from an American airline. United Airlines' Dreamliners are making three return trips a week between Christchurch and San Francisco during the peak season.

But some real magic is happening below deck. This new flight route is a game-changer for South Island food producers, especially Akaroa Salmon.

Air freight keeps it fresh

Sales and Marketing Manager Nik Mavromatis couldn't be happier. "Our salmon goes from Akaroa to our processing facility in just an hour, gets processed overnight, and is on a plane the next morning. It's just over 24 hours from ocean to plate," he says.

Thanks to this direct flight, their King Salmon reaches American markets a whole day faster than before, arriving fresher than ever.

Akaroa Salmon, a partnership of Ngāti Porou, Ōnuku Rūnanga, and the Bates family, is already making the most of this opportunity. They've built a new hatchery in Waiau, North Canterbury, and plan to boost production by 50% in the next two years. "Freshness is everything," Nik explains. "Without this direct service from Christchurch, our salmon would take an extra 24 hours to get to the US via Auckland."

A boost for the whole region

"We rely on our transport partners to keep our product top-notch," Nik points out. These direct flights don't just benefit Akaroa Salmon; they're a big win for the whole region.

The USA is now Akaroa Salmon's largest export market, and the feedback from American customers has been fantastic. "The better quality we can supply, the more jobs we create, and the more New Zealand's reputation for exceptional, high-quality food grows," Nik adds. "It's a win for all of us."



Building CONNECTIONS

How our airport integrates with surrounding communities

At Christchurch Airport, our vision extends beyond the runway. We are committed to integrating the airport with surrounding communities and creating spaces that drive economic vitality and environmental sustainability. This commitment is a cornerstone of our property investment strategy, guiding the exciting developments you see today and those yet to come.

Vibrant, connected urban spaces

The Agri-precinct is a prime example of our approach to creating well-connected urban areas around the airport. Located on the city's outskirts, this cluster of modern commercial office buildings is set in a landscaped environment that seamlessly blends work and life.

The Agri-precinct isn't just a place to work; it's a community where innovation and collaboration thrive. With amenities and greenery enhancing the workspace, the Agri-precinct fosters a professional atmosphere that balances productivity with well-being.

Planning for future growth

Guided by design principles that prioritise connectivity, sustainability, and community, we aim to create spaces that are functional and enriching. The Agri-precinct is just one example of how we're leading the way in sustainable development. We look forward to expanding our efforts, building a future where Christchurch Airport plays a central role in the region's prosperity.

World-leading SECURITY

How CTiX is changing the game

New Computed Tomography 'CTiX' scanners improve safety and streamline security, allowing passengers to keep items in their bags, speeding up checks without compromising security.

We're all about making your journey safer and smoother, which is why we were thrilled to have new Computed Tomography 'CTiX' scanning technology installed by Aviation Security Service at both our international and domestic security checkpoints.

Cutting-edge security with a customer-friendly approach

So, what is so special about CTiX? The scanners provide advanced 3D imaging, enabling Aviation Security Officers to detect prohibited items and potential threats more effectively. That means you can now go through security without the hassle of digging out your laptop or bag of liquids from your carry-on. Security staff get a detailed 3D view of your luggage's contents, ensuring top-notch safety without the fuff.



“This new technology is a big win for our customers—enhanced safety and security, and a more enjoyable and efficient time at the airport.”

Craig Dunstan, Head of Customer Operations

It's all about making the security process as seamless as possible while achieving the highest global safety standards.

Better efficiency, better experience

This tech upgrade doesn't just make life easier for you; it also enhances Aviation Security Service's ability to spot any potential threats more efficiently, reducing the number of manual bag checks and making your journey through security a whole lot more pleasant.

Whether you're off on a holiday or a business trip, we're all about minimising the inconvenience and maximising the safety of your journey.



Lizard LIFELINE

How Kōwhai Park Solar Farm created a new reptile refuge

The Kowhai Park solar farm has been an exciting project for us, but it hasn't been without its challenges. One major hurdle was preparing key land for the construction phase.

Two blocks of land south of Pound Road were chosen for the solar project, but they weren't just empty fields – they were home to stockpiles of concrete and silt from the previous runway expansion. Over time, these piles had become a perfect habitat for local southern grass skinks.

Teaming up with Rubix

To responsibly transfer this land while protecting the lizards, we teamed up with Rubix, the project managers, to create a new, specially designed lizard habitat on nearby airport-owned farmland.

Fulton Hogan came on board to build predator-proof fencing around a 2.5-hectare area, plant native trees and shrubs, and create custom rock habitats that the lizards would love.

Moving more than 500 Lizards

After six months of pest control and letting the new habitat settle in, it was finally ready. In April 2024, with help from lizard experts at Boffa Miskell, we successfully relocated over 500 lizards to their new home. We'll be keeping an eye on them over the next five years to ensure they thrive in their new environment.

This project is a great example of how we're committed to protecting the environment while pushing forward with development. It's all about finding the balance between progress and conservation.



“We're proud of the move; it's a great example of how *development and nature* can coexist when you approach it the right way.”

Guy Lascelles, Rubix Project Manager

Wildlife WATCH

Balancing nature and aviation: our approach to wildlife safety

“We're committed to *proactive wildlife management*—using real-time data and collaboration to stay ahead of any risks”

Mike Weir, Apron & Wildlife Manager

We're keeping our airport safe by managing wildlife risks, using smart strategies and teamwork to reduce bird strikes and keep flights safe.

At our airport, safety is our top priority, and that includes managing wildlife risks. Bird strikes can be serious, so we monitor and report all wildlife incidents, including near strikes, to understand patterns of bird behaviour and take proactive steps to reduce species around the airfield. Over the past year, we've enhanced our bird management strategies with positive results.

We've implemented new methods to reduce food sources, like growing grass that birds try to avoid, and we're conducting more biodiversity-related research to better understand our airport habitat. We also work closely with partners like Environment Canterbury and Christchurch City Council so we can collectively manage pest bird species across Canterbury, including contributing to research to reduce their environmental impact.

More than just birds presenting a problem

Our Wildlife Team, including a Wildlife Manager and two Wildlife Officers, actively manages wildlife



on the airfield, addressing not only birds but also hares, rabbits, and feral cats. Our Airport Fire colleagues provide 24/7 backup, making sure we've got the airfield covered day and night.

Our team employs various techniques to manage wildlife, from scaring them off with noise cannons and pyrotechnics to using a simulated falcon, which birds instinctively avoid. Regular surveys and nighttime operations help us monitor and adapt to changes in wildlife activity.

Extending our work beyond the airport boundaries is vital

Off-site, we conduct monthly surveys of locations such as quarries and waterways within a 13 km radius of the airport that could attract high-risk species like Canada Geese, Southern Black-backed Gulls, and Feral Pigeons. We also support other airports in their efforts to manage their bird strike risk, including through our leadership of the New Zealand Aviation Wildlife Hazard Group.



Hatching A PLAN

How we're saving at-risk birds

Over the past year, our wildlife team has been dedicated to protecting native birds at the airfield, particularly the South Island Banded Dotterels and South Island Pied Oyster Catchers, whose numbers are declining.

With an exemption from the Wildlife Act, we've been able to carefully uplift eggs that are at risk due to grass cutting, vehicles, aircraft, and predators like feral cats and Southern Black-backed Gulls. Importantly, these nests and chicks pose no safety issues to airport operations. When we find eggs in danger, we move them to safety and partner with the South Island Wildlife Hospital at Willowbank Wildlife Reserve. The hospital's team incubates the eggs, hatches them, and raises the chicks until they're strong enough to be released away from the airfield.

More of these birds are surviving

This work has significantly increased the survival rate of these birds, and the hospital staff are excited about the positive impact this work is having on these endangered species.

We're proud of what we've achieved together. This partnership is a great example of how teamwork can protect our environment and help ensure the survival of these special birds. Every egg counts, and we're delighted to be part of the solution.



Each egg we collect is a small victory for conservation—knowing we're *making a difference* for these vulnerable birds makes my day.

Ben Brown, Wildlife Officer

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Sustainability ON THE WORLD STAGE

Sharing our sustainability learnings and focus on climate change with airports worldwide

Earlier this year, our Sustainable Transition Leader, Claire Waghorn, was invited to Riyadh to speak about the 'Road to Net Zero' at the ACI World Annual General Assembly in Saudi Arabia.

Addressing an audience of around 800 airport and industry representatives, Claire shared practical strategies for airports of all sizes to tackle sustainability challenges.

Airport Carbon Accreditation is available to all airports

Claire's presentation highlighted the importance of the Airport Carbon Accreditation programme, which offers an entry point and pathway for any level of carbon maturity.

She also emphasised the significance of airports understanding energy infrastructure, sharing how Christchurch Airport has benefited from having in-house energy expertise—a skill set not traditionally seen as critical for airports.



Claire also addressed the challenges posed by the long lead times required for energy infrastructure development, compared to the shorter procurement cycles of airlines.

Focusing on materiality and practical measures was key to Claire's approach. "I didn't want to tell a feel-good story that might feel unachievable, nor get too deep into climate scaremongering and put people off."

Others can learn from our experience

"Pitching was important so that I could offer the audience new ideas that might help them address our climate challenge and see the benefits and opportunities for doing that."

It's truly awesome to see our airport recognised as an international leader that is paving the way for others to follow.



Christchurch Airport's DOUBLE AWARDS WIN

Christchurch Airport was honoured with the Supreme Tūhono and Sustainability Awards from Air New Zealand

“

Kōwhai Park *is a fantastic* example of how Christchurch Airport is leading other airports.

Greg Foran, AirNZ Chief Executive Officer

”

Christchurch Airport has been recognised by Air New Zealand at the Tūhono Supplier Awards, where we received the Supreme Tūhono Award.

Out of 4,000 suppliers to Air New Zealand, we were unanimously chosen for this top honour, which acknowledges our outstanding efforts in helping Air New Zealand achieve its strategic goals. The award was given to a supplier "who has demonstrated commitment to its relationship with Air New Zealand by regularly stepping up and going above and beyond for the airline."

Leading the way in sustainability

We also won the Sustainability Award for our contributions to sustainability and innovation, including the development of Kōwhai Park and our leadership in aviation decarbonisation through the

NZ Aviation Hydrogen Consortium.

The awards ceremony, held at the Auckland Museum, celebrated all the Air New Zealand suppliers who have made remarkable contributions to the airline's success.

Setting ourselves apart through innovation

However, it was our achievements in sustainability, waste management, and other innovative projects that set us apart and played a key role in earning these top honours.

We're proud of this recognition, as it not only solidifies our position as a leader in sustainable practices but also strengthens our partnership with Air New Zealand, paving the way for continued collaboration and innovation in the aviation sector.



Ready for ANYTHING

Fine-tuning our plans and teamwork to stay ready for any event



Safety and preparedness are at the heart of everything we do. This year, we took our commitment a step further by conducting a comprehensive emergency exercise with one of our key airline partners.

The exercise was designed to test and refine our procedures alongside those of our airline partner, making sure we're aligned in roles and responsibilities.

Simulating real-world scenarios for maximum readiness

By simulating a real-life scenario, we assessed our readiness to work together effectively without the pressure of real-time consequences. The exercise provided invaluable insights, helping us identify areas for improvement and strengthen our coordination with the airline's staff.

Central to our emergency response is the Emergency Operations Centre (EOC), a purpose-built facility that brings together all essential services—fire, police, ambulance, aviation partners, and airport staff. The EOC ensures we have everything needed to manage any situation effectively.

Robyn Weir, Airfield Operations Support Manager, highlighted the importance of the EOC and regular drills: "Our EOC is purpose-built, and our procedures are based on years of experience and teamwork."

“Preparedness isn't just about having a plan; it's about continually practising and refining that plan to stay ahead of any situation.”

Shelly Collins, IOC Duty Manager

Highlighting the importance of regular training

The recent exercise highlighted how crucial regular training and preparedness are. By working closely with our airline partners and continually refining our procedures, we know our airport and emergency staff are ready for anything.

As we look ahead, our commitment to preparedness means we're equipped to handle any incident, big or small, with confidence and competence.

“

The secondary-carer leave allowed me to focus on my family during those *hectic first weeks.*

Simon Inder, Senior Corporate Counsel

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Supporting PARENTS

New parental leave policy puts families first

The arrival of a new family member is a joyful time, but it can also bring expected and unexpected challenges for parents.

To help ease some of the pressures new additions can bring, we've introduced a new policy offering enhanced financial support and flexibility for both primary and secondary carers who work for us.

Enhanced benefits for primary carers

Our goal is to empower our team by meeting their needs where possible, both in and out of work, and improving their quality of life. After hearing feedback from our new parents, we updated our benefits to include a 26-week salary top-up, continued KiwiSaver contributions, and maintaining the value of annual leave for primary carers during parental leave.

Starting 1 July this year, secondary carers now receive two weeks of paid leave, allowing them to spend valuable time with their family while preserving their annual leave. Flexibility is also



Simon Inder, Senior Corporate Counsel

available for both primary and secondary carers to help them achieve the right balance before and after the arrival of their new family member.

Shaping policies that matter

Recognising the financial strain that can come with having children, we introduced this policy to ensure that no one feels pressured to return to work too soon and gets to enjoy those precious early moments as a new family.

"When we announced this news, it was met with applause at a team forum, showing us just how much our team values this support," said Kylie Frisby our General Manager, People and Culture.

Kylee Young, a firefighter in our Airport Fire Service, shared, "Receiving paid parental leave has made a huge difference. I'm proud to work for a company that supports parents like this."



Our Leaders SHAPING THE FUTURE

Through leadership development, we nurture growth to drive the airport forward

We know our leaders are essential in guiding us through every decision. Leadership here isn't just a role; it's a journey filled with grit, determination, and resilience. Despite the challenges of recent years, our leaders have navigated exceptionally and achieved great accomplishments – together.

Leadership through learning and mentoring

Over the past 12 months, we've focused on nurturing leadership qualities and fostering deeper engagement through various learning experiences, mentoring, and development opportunities.

In February, our **Leaders Hui** offered networking and insights from executive coach **James Laughlin**, who introduced us to the 7 laws of leadership and the mindset that 'Problems Present Possibility.'

“ Our presentation workshop day took leaders outside of their comfort zone but equipped them with the confidence, skills, and tools to *inspire others.*”

Kylie Frisby, General Manager
People and Culture

We also launched a four-part **'Healthy Work'** programme led by **Philip Voss** and **Dr. Hillary Bennett**, focusing on connecting knowledge, building skills, and applying learning to make a tangible difference.

Driving change for safety and wellbeing

Project teams focused on key safety and wellbeing initiatives, producing presentations, support materials, and even a podcast featuring over 30 leaders. This collaborative effort highlighted numerous opportunities for improvement, ultimately benefiting our greatest asset – our people.

Supporting our leaders to be their best remains a priority, and this year we included a dedicated day of presentation training to equip them with the confidence and competence needed to meet evolving demands. Together, we're shaping a resilient and forward-moving future for our airport.

From Strength to Strategy OUR COMMITMENT TO WOMEN'S GROWTH

We're committed to boosting diversity in leadership by supporting the growth of women in our organisation

“ I found the course hugely helpful in unpacking my *key strengths.*”

Helen Shand, Business Solutions Lead

Gender-diverse teams excel in decision-making, engagement, and profitability, yet some women still face barriers in Aotearoa.

This year, we've focused on creating opportunities for women to learn, grow, and connect with role models. One key initiative is **Te Puna Manawa**, a 12-month programme designed by women, for women, to propel their careers.

Empowering women through leadership development

Two of our team members joined others from across the CCHL group in workshops, virtual masterclasses, leadership sessions, coaching, and networking.

Helen Shand, our Business Solutions Lead, highlighted the programme's impact: "It taught me



Helen Shand, Business Solutions Lead

the importance of knowing your strengths, values, and purpose—essential for leading yourself and others."

Claire Waghorn, our Sustainability Transition Leader, found the course invaluable for clarifying her strengths and enhancing her strategic thinking for better commercial outcomes.

Supporting women in the workplace is smart business. Diverse leadership teams bring varied perspectives that spark innovation and improve decision-making. Our initiatives, including Te Puna Manawa, memberships with Powrsuit, NZIM, and Global Women, and in-house inclusion training for all of our workforce, aim to ensure women in our team can thrive and realise their career aspirations within our organisation.

Recognition FOR OUR TEAM'S HARD WORK & COMMITMENT

Celebrating our achievements as a collective effort

We don't set out to get recognition or accolades, but it sure feels good when they come our way.

It's even more rewarding when they reflect the collective efforts of our dedicated team, who pour their passion and expertise into initiatives that benefit more than just our business.

Over the past year, our work has been acknowledged by our peers, stakeholders, and industry bodies, highlighting the hard work and dedication of everyone involved.

These awards show our commitment to doing things right across all areas of our operations. We always aim to meet and exceed the expectations of our people, customers, stakeholders, and the diverse communities we serve.

“
It's encouraging to know that our commitment to doing the right thing is being *acknowledged*.
”

Kylie Frisby, General Manager People and Culture

A YEAR OF ACCOLADES: Recent awards & honours

Here's a look at some of our recent honours:



Environment Award (Winner)

Employer of Choice (Finalist)



NZ Airport of the Year 2023 (Winner)

Sustainability Award for Kōwhai Park (Winner)

Community Engagement Award for Diversity & Inclusion Programme (Winner)



Emerging (Finalist)



Supreme Tūhono Award Sustainability Award

Best Sustainability Project (Winner)



Pushing Boundaries and Looking Ahead

Being recognised alongside some of New Zealand's top businesses tells us that we're making a real difference and achieving the impact we're aiming for. Each award is a reflection of our strategic initiatives and the daily efforts of our team that drive our success.

As we keep striving for excellence, these recognitions serve as milestones that remind us we're on the right path and motivate us to keep pushing boundaries. We're proud of how far we've come and remain committed to creating an environment where innovation, sustainability, and community engagement lead the way.



From Coins to Change **EMPOWERING CHRISTCHURCH'S GRASSROOTS INITIATIVES**

Our community fund matched passenger donations to empower projects that improve Christchurch's communities and enhance local wellbeing

We take pride in supporting the incredible work within our communities, and one of the year's highlights was meeting the recent recipients of our Community Fund.

Nine deserving groups shared their innovative projects, with **Addington Farm** standing out for transforming unproductive backyards into thriving community gardens.

This initiative not only revitalises green spaces but also fosters a sense of community, turning residents into passionate gardeners. As **Wilby Le Heux**, Addington Farm's Garden Manager, put it, "It's so cool to have Christchurch Airport working for the community and helping us do this work."

From small donations to big dreams

The Community Fund, built from passengers' donated coins and notes of any currency, doubles its impact through our matching contributions.

Each year, a panel carefully assesses applications from groups seeking support for their initiatives.

Other projects supported in the latest round of donations included **Hoa Motuhake**, which helps at-risk children join community sports programmes, and **Glass Ceiling Arts Collective**, which prepared an inclusive youth theatre production of Alice in Wonderland.

Making a real difference

These projects showcase the diverse and creative ways our fund supports the community.

If you have an idea for improving our community, we encourage you to apply for the next round of Community Fund grants—the details are on our website.

Together, we can continue to support the people and places that make our region so special.



“ Supporting at-risk children and inclusive arts projects is just a glimpse of the diverse initiatives our fund empowers.”

Sean Tully, Manager, Strategic Communications

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Feeding the Community WITH KAIROS FOOD RESCUE

We are proud to support Kairos Food Rescue, helping reduce food waste and deliver surplus food to people in need across Christchurch

We're all about giving back to our community, which is why we're so excited to be supporting **Kairos Food Rescue**, a local charity doing amazing work by rescuing surplus food and getting it to the people who need it most. It's a win-win – we're helping reduce food waste while making sure good food finds a home, not a landfill.

Not all heroes wear capes

Kairos is a real hero when it comes to fighting food waste. They collect excess food from our terminal outlets and deliver it to those struggling with food insecurity. And with the help of organisations like us, they've been able to expand their reach and make an even bigger difference.

We're super proud to be part of this mission, especially since it ties in so well with our own goals of sustainability and supporting the local community. Over the past year, Kairos has rescued and redistributed thousands of kilos of food – all of which could have ended up in the bin. Instead, it's been going to families and individuals who really need it.

“
It's awesome having the Airport onboard and inspiring to see a major organisation taking such an active role in helping others.
”

Stuart Ennor - Kairos Trust Manager

We love being part of this positive change, and we're excited to see what we can achieve with Kairos in the future.

more than AN AIRPORT

WHY THE GARDEN CITY LOVES OUR AIRPORT

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“It’s great to see our city moving ahead in leaps and bounds in such areas as education, technology, hospitality and construction. These industries are all playing a part in driving progress in Christchurch and our airport is right there alongside. Working together ensures that we are all playing a part in putting our city on the map.”

Mayor of Christchurch, Phil Mauer

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CONVENIENCE

Being so close to the city, the airport is super accessible with just a short drive from the CBD, reducing travel time. We’re only a quick hop away.



24/7 OPERATION

The airport operates around the clock, allowing for flexible travel schedules, especially for early morning or late-night flights. Late-night freighters get your goods to you faster.



FREQUENT FLIGHTS

The airport offers a wide range of domestic and international flight options, making it easier to travel for business or leisure – your stepping stone to the world.



LOCAL ECONOMIC SUPPORT

Our campus directly contributed \$36.7 million in rates and dividends to the Christchurch economy. We are right behind you, Ōtautahi.



EMPLOYMENT

Our campus provides 7,000 jobs for the city, boosting the local job market. Come on down, Christchurch!



MODERN FACILITIES

The airport provides modern amenities, including dining, shopping, and comfortable waiting areas, enhancing the travel experience, and our revamp is in full swing.

